



Mr Teboho Maruping is the Commissioner of the Unemployment Insurance Fund (UIF), an entity of the Department of Labour. His responsibility as the executive head of the Fund is to ensure that UIF delivers on its mandate of providing social security to vulnerable workers.

Maruping joined UIF in June 2014 as Chief Director of Operations, where he was overseeing among others payment of benefits, provincial support, call center operations, and compliance. In December 2016 he was appointed as the UIF Commissioner.

His early work life started out in the mining industry where he worked at Goldfields SA as a Learner Official and Research in 1994. In 2000 he joined Telkom SA as a Field Coordinator. He rose through the ranks and was later promoted to Team Manager and Quantitative Analysts. He left Telkom after 3 years to join Absa Brokers as Operations Support Manager.

Between 2007 and 2012 he held various senior managerial positions linked to business operations in both Standard Bank and Nedbank, and in 2012 left the banking industry to join the public sector. In November 2012 he was appointed as the Director of Operations at the Government Pension Administration Agency (GPAA), and in June 2014 left GPAA to join the UIF as Chief Director of Operations.

Maruping holds a master's degree in information and Knowledge Management obtained from the University of Stellenbosch in 2012, during the same year he obtained a Post Graduate Diploma in Corporate Governance and Strategic Management from the University of South Africa (UNISA). He holds a National Diploma in Short Term Insurance and has a BSc Operations Research Degree obtained in 2005

from UNISA. Currently he is studying for a Master of Philosophy Degree in Management Coaching with the University of Stellenbosch. Coaching and mentoring is a passion he has been having for years.

Maruping is passionate about service delivery and sees himself as a catalyst for changing lives of ordinary people in South Africa. In an endeavor to improve UIF services he led the process of reviewing the mission, vision, and objectives of the UIF. This was done to reposition the UIF as a caring; accessible and customer centric organization that contributes towards poverty alleviation. He believes that an organization should care for its people so that they can be able to care for their customers.

Since his appointment as the Commissioner, he has made improving access points for UIF services one of his priorities. He has initiated the process of enhancing accessibility of UIF services by providing free Wi-Fi at Labour centers, upgrading the u-Filing online portal, and development of the UIF APP and USSD for ease of transacting via mobile phones.

Maruping believes good governance is the cornerstone of any successful organization. In his first year as the Commissioner UIF received a disclaimer opinion from the Auditor General. Instead of throwing up his hands in despair, Maruping rolled up his sleeves and got down to work by leading the “Operation clean audit” initiative.

This initiative involved the establishment of the Governance Unit within his office and this, together with cooperation from Internal Audit, Audit and Risk Committee, and UIF management helped the Fund to move from a disclaimer audit opinion in 2016/17 to the unqualified audit opinion in the 2017/18 financial year. UIF’s Internal Audit unit has also been instrumental in the improvement of the quality of performance information in that they quarterly audited performance information and vigorously monitored management action plans designed to address performance gaps.

In addition, Mr Maruping provided Internal Audit Unit space to play an independent role within the Fund as outlined in King IV. This gave the Chief Audit Executive an opportunity to scrutinise the organisation with an objective and independent mind that is not compromised by being part of the UIF Executive Committee or any decisions making structures. This relationship gave UIF a chance to mature and grow.

In December 2018 UIF received an award for good governance from the Institute of Directors South Africa and this award bears testimony to UIF’s commitment to good corporate governance practices. “The award is a fitting tribute to the hard work we embarked on to improve our corporate governance and it serves as the motivation for us to work even harder towards a clean audit in 2018/19 financial year”, says Maruping.